

Product Warranty

Ver. 25-01
Valid from Dec. 1, 25

Hiossen Digital Center offers protection from failure due to defective material and workmanship during normal use.

1. Warranty Coverage

: This warranty covers defects in materials and workmanship for the following devices manufactured by the Company:

- Implant Crowns
- Custom Abutments
- Night Guards
- Full-Arch Prostheses (temporary/provisional and final)

[Covered]

- Manufacturing defects
- Faulty components
- Device malfunction under normal, intended use

[Not Covered]

- Damage due to misuse, abuse, improper installation, or failure to follow clinical instructions
- Unauthorized modifications or repairs
- Normal wear and tear
- Consumables or single-use devices

2. Warranty Period

: Warranty periods begin on the date of delivery.

[Product / Device - Warranty Duration]

- Implant Crown: 1 year
- Custom Abutment: 1 year
- Night Guard: 6 months
- Full-Arch Prosthesis(Temporary/Provisional): 60 days
- Full-Arch Prosthesis(Final): 5 years

3. Limitations of Liability

- This warranty covers defects in materials or workmanship only.
- The Company disclaims all other warranties, including implied warranties of merchantability or fitness for a particular purpose.
- The Company is not responsible for indirect, incidental, or consequential damages.
- Liability is limited to the cost of the product.

4. Customer Responsibilities

- Use the equipment according to guidelines
- Maintain proper environmental and safety conditions
- Keep maintenance and usage records when applicable

**Original models, impressions and restorations must be returned to honor any type of guarantee. This warranty is in lieu of all other warranties either expressed or implied and may not be modified by any agent, employee or representative of the laboratory.*