

**ORDER FORM - Please check attached SmartFit Order Form**

**First, you need Customer Code.** If you don't know your customer code, contact your sales representative to find it before you send a case. Please keep in mind that **we cannot proceed without customer code**. Without correct customer code, there is a possibility of billing or shipping error. We are not responsible for any errors caused by not enough information on SmartFit Order Form.

If you want to check design of abutment, check the box next to 3. Case Information on SmartFit Order Form Page 1 for **Design Approval**. We will be holding the case until we hear from you. When two days pass without your response, we will proceed without your approval, so please respond to us if you want to approve or change design by then. Cases without design approval request will be proceeded according to our normal schedule.

Please double check if all the information is right before you send a case; shipping information, abutment margin position (sub margin, equal margin or supra margin), your design preference, etc. Remember we follow your preference when designing abutment.

**CASE TYPE: Please contact sales representative to find out benefits of having contract.**

Type	Materials to be included			Price	Service Fee		
	Coping	Lab Analog	Bite	Abutment	Build Model	Design	RUSH
Impression	O	O	O	List Price :\$220	Contract: D/C from \$30/imp Item Sales: \$20/imp	Contract: D/C from \$30/abt Item Sales: \$20/abt	\$10/abt
Model	X	X	O		X		
Scan File	X	X	X		X		
Design file	X	X	X		X	X	

Note;

**3D Printed Model;** Full hard/soft tissue (\$30/\$35), Quadrant hard/soft tissue (\$25/\$30). No discount applied to 3D printed model cases and it takes 2-3 more days for 3D printed model.

**Library for 3Shape and Exocad**

- Please download and run Team Viewer as link below.
- <https://get.teamviewer.com/xaycr2a>
- Contact us : [parkwy@hiossen.com](mailto:parkwy@hiossen.com), [smartfit@hiossen.com](mailto:smartfit@hiossen.com).

Hiossen will install library directly and explain procedures by TeamViewer.

**TURNAROUND TIME / SHIPPING OPTOINS**

- In house Days: 4 business days. We have **RUSH Service(\$10/abt)**,1day faster.
- Our default shipping method is UPS next day air for overnight. If you don't mind longer delivery time and want to save shipping charge, you can specify it on the SmartFit Order Form. Sorry that we don't give shipping labels.

**SHIPPING ADDRESS FOR CASE**

85 Ben Fairless Dr. Fairless Hills, PA 19030  
 Email: [smartfit@hiossen.com](mailto:smartfit@hiossen.com) Tel : 267-759-7071

**Account issues/Prices are to be discussed with your sales representative. Contact Smartfit Department about custom abutment design only. Check status of your case from link: <http://ebook.hiossen.com/>**