

K3 Dental Unit Chair Warranty

Terms & conditions

Warranty Scope

HIOSSSEN warrants K3 Dental Unit Chair product against defects in material or workmanship under normal intended use when purchased from HIOSSSEN or an authorized HIOSSSEN dealer for a period defined as below from the date of delivery. HIOSSSEN's sole obligation under the warranty is to provide parts for the repair, or replacement of any defective component with one that is equivalent to the original in performance. This warranty is in lieu of all other warranties or obligations express or implied. HIOSSSEN expressly disclaims all implied warranties of merchantability or fitness for a particular purpose. In no event will HIOSSSEN be liable for indirect, special, incidental, exemplary, or consequential damages of any kind. The repair or replacement of components is contingent upon HIOSSSEN's styles and color options available at the time of the warranty claim. If a warranty claim is filed after a product or color has been discontinued, HIOSSSEN reserves the right to honor the warranty in one of the following ways:

- I. Replace the affected component with a new component in the same style and/or color.
- II. Replace the affected component, and other product components in the operatory with a product style and/or color similar to the originally purchased style and/or color.
- III. The buyer shall have no other remedy.

Written notice of product failure must be given to HIOSSSEN within the warranty period.

Warranty Period

The warranty period is effective from the date of delivery as mentioned hitherto.

- I. 6 months for Full Parts and Labor on All Parts.
- II. 2 years for All Parts.
- III. 5 years for Main Trans & Motor Pump (Hydraulic Lift).
- IV. Components replaced or purchased under warranty retain the balance of the original product warranty or are warranted for 6 months from the date of replacement whichever is longer.

Exclusions

The warranty does not cover:

- I. Damage resulting from improper maintenance, or alterations.
- II. Damage resulting from unwarranted movement of equipment installation site, accident, or freight damage.
- III. Damage resulting from use of parts and consumables other than those provided by HIOSSSEN.
- IV. Damage resulting from natural disasters such as, but not limited to, fire, salt damage, flood, earthquake, lightning and main voltage failure.
- V. Natural wear and tear.
- VI. All other products, not manufactured by OSSTEM, including OEM, follow the original manufacturer's warranty, and are not covered by HIOSSSEN's warranty. Examples include, but not limited to: sterilizers, maintenance equipment, cameras, curing lights, ultrasonics, control modules, electric motors, attachments, handpieces, and turbines.
- VII. Failure to follow HIOSSSEN's Instructions for Use will void the warranty.

The warranty is voided if the product has been altered or modified in any way (including but not limited to attempted repair without authorization from HIOSSSEN and/or alteration, removal of the serial numbers).

HIOSSSEN'S MAXIMUM LIABILITY UNDER THIS LIMITED WARRANTY IS EXPRESSLY LIMITED TO THE LESSER OF THE PRICE CUSTOMER HAS PAID FOR THE PRODUCT OR THE COST OF REPAIR OR REPLACEMENT OF ANY HARDWARE COMPONENTS THAT HAVE MALFUNCTIONED UNDER NORMAL USE. ALL HIOSSSEN WARRANTY TERMS AND AGREEMENTS ARE NON-TRANSFERABLE AND ONLY APPLY TO THE ORIGINAL UNIT AND ORIGINAL PURCHASER.

If warranty service is needed, please contact HIOSSSEN US representative to process repairs.



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